Update on Section 1115 Medicaid Waiver Demonstration Project (CountyCare) CCHHS Finance Committee - Friday, 8/16/2013

Steven Glass, Executive Director, Managed Care

As of Sunday, 8/11/2013, 88,281 CountyCare applications have been initiated – this is a 10,000 increase from the number reported to the Finance Committee at its July 2013 meeting.

The majority of apps (64%) have been initiated through our call center, our on-campus app assistors and other program vendors; 31% have been initiated from our CountyCare network partners; with the remaining 5% initiated from our work within Cermak Health Services of Cook County Jail.

We continue to submit approximately 500 applications to the Illinois Department of Human Services (DHS) per day.

At the end of July, slightly more than 55,000 applications had been submitted to DHS for processing. Our approval rate remains steady in the 88-90% range.

Just over 27,000 applications remain backlogged with the State as of July 31st. They are processing about 375 applications per day. Now that they are fully staffed, DHS has provided CountyCare leadership a plan to get current with the backlog by the end of the waiver period. We are working together to monitor this plan, and are jointly committed to ensuring each other's success this first year.